

Apple n'Line Registration

Voted #1 Travel Agent Booking Engine

- Total access to Apple Vacations Packages, Air Only, Land Only, and Scheduled Air reservations nationwide.
- Hyperlink directly to hotel pictures and detailed resort information.
- Make credit card and guaranteed check payments online and request e-mail confirmations.
- Access to all of your agency's bookings made online or through our Reservations Center!
- Revise your booking! Correct names, modify AVOK, change hotel, duration, travel date and cancel a reservation.
- No Destination/Gateway Search – Leave your destination or gateway blank and view all of our vacation flights or for the destination from the gateway you select!
- Show All Prices – See prices for singles, doubles, triples, and quads. Also, you can view tiered children's pricing and applicable ages.

Plus, check out some of these highly popular features:

- Clone Booking - Create new booking from *existing* bookings
- Cross Reference Reservations - Great for multiple bookings traveling together.
- Enhanced Shopping Basket - Add AVOK and supplements, then calculate total price
- New links to Just for Travel Agents, Royalties, Flight Patterns, and Dox Info. Click on "Tell Me About"
- Email Wizard allows you to create customized emails for your customers.
- Multi-destination Europe packages
- Online price matches and much more!

SYSTEM REQUIREMENTS

1. Internet Explorer 6.0 or better with Cipher Strength of 128-bit minimum
2. Need to have <http://bookonline.applevacations.com> added to the "Allow List" in your pop-up blocking software or have it disabled
3. PC Compatible Only
4. Recommended screen resolution of 1024 x 768

Please complete and return registration form below and booking contract. Upon receipt of your registration, you will be e-mailed when your account is active. Only one registration form per agency is necessary. Upon notification of your registration go to www.myappleonline.com to log-in.

Agency Name _____

IATA/CLIA _____

Primary Contact
(owner/manager) _____

Preferred Password _____

E-mail _____

In the event you need to change your password, the owner or manager must contact the E-commerce Department.

Additional Contact _____

E-mail _____

Fax this registration to 610-359-6627

For additional information, call 800-727-3460 or e-mail us at AppleECommerce@applevac.com

Please fax both sides

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Apple nLine **Electronic Booking Contract**

TERMS & CONDITIONS:

As an Apple Vacations electronic reservation agency the following terms and conditions must be followed. Failure to follow any of the Terms & Conditions set forth in this contract are grounds for removal from the Apple OnLine electronic reservation system. Apple OnLine is free of charge and is to be used as an alternative channel to booking an Apple Vacation. Any internet usage charges you may incur due to the use of these programs is the sole responsibility of the agency which chooses to book electronically.

AMENDMENTS, CANCELLATIONS, POLICIES:

All Amendment, Cancellation, and Option Policies for the Apple Vacations electronic reservation system are the same as imposed by our reservations department. No exceptions to these policies will be made. Additional information can also be found for specific destinations during the quote process in regards to additional charges requested by a hotel and/or airline and it is your responsibility to make sure that you read and are aware of the information in these menus.

ONLINE EXCLUSIVES:

Online Exclusives are an additional benefit to you for booking Apple Vacations electronically. Online Exclusives are for new bookings only and no rollbacks will be accepted when these prices are offered. If you receive information regarding an online exclusive via e-mail, fax or any other transmission, the reservation must be made electronically to obtain the price. Any reservations made over the telephone must pay the rate quoted by the Apple representative to which you are speaking. Apple Vacations reserves the right to pull an online exclusive at any time.

TEST BOOKINGS & TRAINING:

Apple Vacations offers two types of training depending upon where you are located. We can offer you a telephone tutorial or you can schedule a visit with your Regional Sales Manager. In order to maximize use of the Apple Vacations electronic booking systems it is highly recommended that you seek one of these forms of training prior to making your first Apple OnLine reservation. If however, you choose to self-train please be advised of the following: All test charter bookings made electronically must use the name "ZZTEST" as the last name. This allows our reservations system to automatically cancel any test booking that you have made. If the test reservation you are making is on a Scheduled Carrier (i.e. US Airways, American Airlines) then you **MUST** use either your own name or a name that could be deemed non-fictitious. **The use of a "fake" name or "ZZTEST" on a scheduled airline will result in a Debit Memo being issued from the Scheduled Carrier and you will be responsible for payment of this Debit Memo. The debit memo will contain a minimum \$75 per segment usage charge from the airlines to be paid by the offending agency. Apple Vacations has no control over these fees. No exceptions will be made. Failure to comply will result in termination from the Apple OnLine program.**

PASSWORDS/SECURITY:

For your security Apple Vacations has password protected our online reservation systems. Upon initial registration you are asked to preselect a password in which to use. The online agency contact or an agency manager **ONLY** will be allowed to change passwords following installation.

YOUR RESPONSIBILITY:

It is your responsibility to keep abreast of all changes, enhancements, and modifications made to the Apple OnLine reservations system. If there is a change in Apple Vacations policies we will notify you and it is your responsibility to make sure that all agents booking online are aware of these changes. To be sure that all information entered electronically is correct and accurate before completing an online reservation. Any mistakes made online will result in an amendment fee being charged. Make sure that all reservations made online are either paid in full or cancelled by an Apple Vacations representative.

OUR RESPONSIBILITY:

To make sure that you are kept up to date with all the latest information regarding Apple Vacations electronic reservations. Apple Vacations E-Commerce Department will provide customer support and assistance with accessing Apple OnLine. In addition we will be at your disposal for any training or assistance you may need with processing an online reservation. The E-Commerce Department will also be responsible for notifying you in the event that our reservation system is rendered unavailable for maintenance or any other reason.

Please fill out and fax back to 610-359-6627. Upon receipt you will receive the required information and/or materials needed to book Apple Vacations electronically. Thank you for your continued support of Apple Vacations. Best regards, Apple Vacations' E-Commerce Department.

Agency Name _____ IATA / CLIA _____

Primary Contact (Agency Owner/Manager) _____

PRINTED

Primary Contact (Agency Owner/Manager) _____

SIGNATURE

DATE